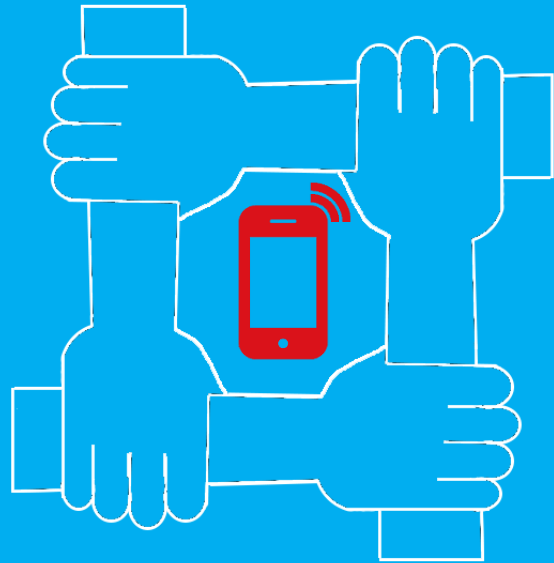


INFORMATION SECURITY



Notify, update and facilitate full access to information on regulations in quarantine centres, information about the epidemic situation, information on regulations, recommendations and policies of the Government towards concentrated quarantine. Use of language and means of communication should be appropriate for children, people with disabilities and ethnic minorities.



Responsible staff or volunteers in quarantine centres who have direct contact with women and children should be clearly identified by a staff list, introduction or uniform, name badge.

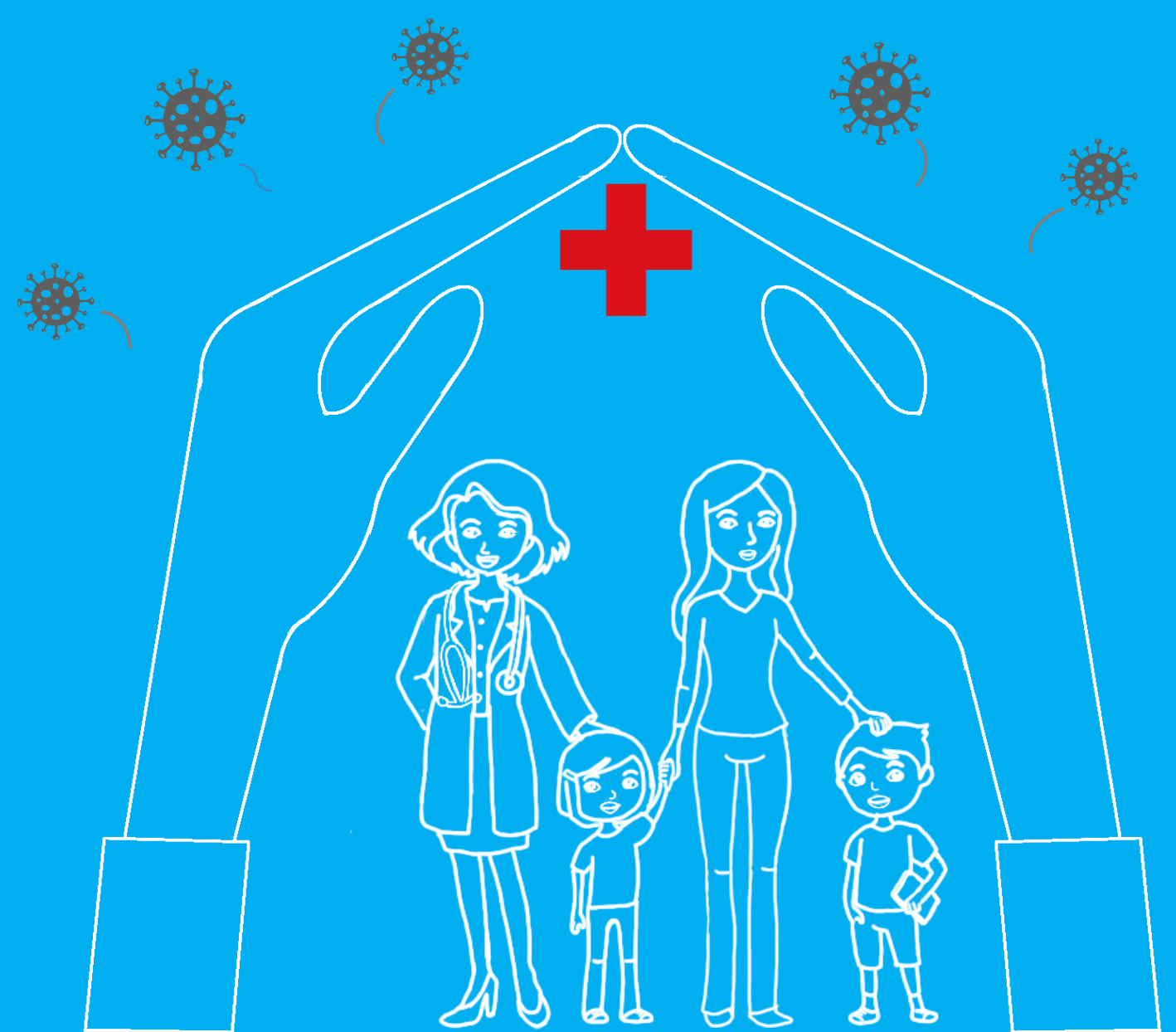


Confidential information of women and children should be used and disclosed only for the purpose of disease prevention and control and for their treatment in accordance with the law and the requirements of the National Steering Committee for prevention and control of diseases and the Ministry of Health.



Provide information and assistance for children to call the **National Child Protection Helpline 111** in case of emergency or consultation.

The document was developed and disseminated by the Ministry of Labour, Invalids and Social Affairs in cooperation with UNICEF and UN Women.



SAFETY INSTRUCTIONS FOR CHILDREN AND WOMEN IN QUARANTINE CENTRES TO PREVENT THE SPREAD OF COVID-19


The World Health Organisation (WHO) declared the global pandemic with the novel strain of Corona virus (COVID-19 or SARS-CoV-2) on 11 March 2020.


In Vietnam, Prime Minister Nguyen Xuan Phuc announced an acute respiratory infection caused by a new strain of Corona virus (on February 20, 2020). The Government, Ministry of Health, Ministry of Defense, Ministry of Public Security and other ministries, sectors and provinces have made great efforts to prevent and minimise the spread of the disease.

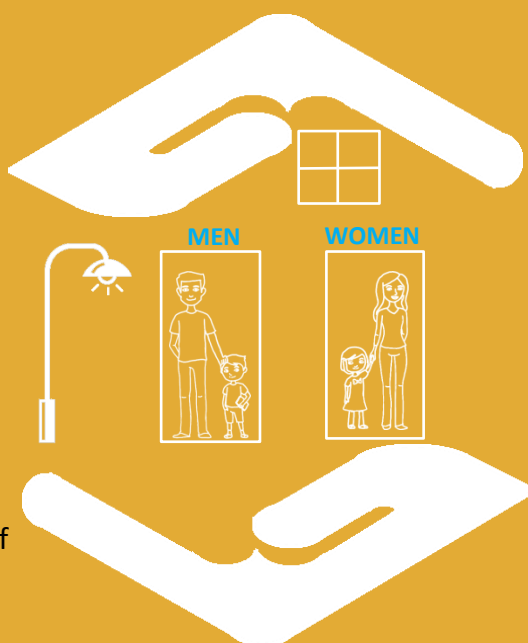
Quarantine centres have been established. There are children and women in these centres and they have specific needs depending on their age and other factors. As a result, their care should be tailored and the following **safety requirements** implemented.



ACCOMMODATION SAFETY

 Priority should be given to separate men's and women's living areas and restrooms. Rooms for boys and girls should be separated. If there is a shared common room, a partition is required.

 Children under quarantine with their fathers, mothers, and relatives should be in the same room. A same-sex person should be assigned to take care and protect a child if s/he is not accompanied by his/her father, mother or relative.



Doors, bedroom windows, sleeping areas should be latched, locked inside to avoid intrusion from outside.

Gates, yards, and corridors should be fully lighted and equipped with security camera systems.

There should be a person assigned to regularly supervise the safety of the quarantine area and, especially, the bedrooms.



HYGIENE AND NUTRITION SAFETY



Prioritise setting up separate toilets, private bathrooms at the closest distance to the accommodation or inside the accommodation; ensure accommodation has lights and the most hygienic and safe conditions (with inside latches, locks; not close to or bypassing men's accommodation or toilets).



Provide adequate clean water for toilets and bathrooms. Regularly wash, clean or have enough tools to wash, clean toilets, bathrooms, trash bin, disinfection products, gloves, mop, bucket.

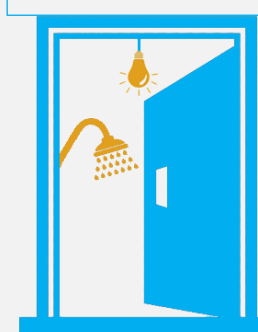


Provide personal hygiene kits (towel, toothbrush, toothpaste, comb, cleaning solution, hand sanitizer, soap or shower gel, shampoo, sanitary napkins for women and girls).



Prepare hygienic conditions and safe delivery and complication response plans for pregnant women in case of emergency; support and care for mothers and newborn babies, depending on age of the child, encourage and support mothers to continue breastfeeding their babies together with appropriate complementary feeding; prioritize set up of safe and private areas for breastfeeding mothers; support mothers to pump breast milk and store breast milk for newborn babies in case the mothers cannot breastfeed or the babies cannot be breastfed directly.

FEMALE BATHROOM



PROTECTION FROM VIOLENCE AND SEXUAL ABUSE



Prioritise assigning female security officials and health care workers (or same sex carers with children) in the quarantine areas for women and children.



Assign a manager to take primary responsibility for the security of the quarantine center especially for the protection of children and women. This person should be responsible for receiving information, ensuring confidentiality, collecting evidence, and immediately reporting the suspected cases or risks of violence and sexual abuse of children and women to the National Helpline 111 or individuals and agencies in charge of protecting children, and preventing gender-based violence in the specific areas (Police, Department of Labours, Invalids and Social Affairs, and People's Committees at commune levels).



Take refuge children and women who are victims of sexual violence and abuse from the suspects or perpetrators to ensure their immediate access to care and psychotherapy services.



Designate a backup location in the quarantine center to provide care services for children and women who are victims of violence and sexual abuse.



Disseminate guidance and communication materials (in Vietnamese and English) on preventing and addressing violence and sexual abuse of children and women in quarantine centres; including the National Helpline 111, the Hotline for victims of gender based violence - Peace House of Viet Nam Women's Union - 0946.833.380/0946.833.382/ 0946.833.384, the phone number of the official in-charge of protecting women and children in the quarantine centre, hotlines of the officials from the embassies representing the countries of the foreigners being quarantined.



Managers and caregivers in the quarantine centres should have knowledge of child abuse prevention, including awareness of different types of abuse, especially sexual abuse; and the procedures to inform and connect with the National Helpline 111 to seek help when needed.



Ensure appropriate diet in quantity and quality for pregnant women, breastfeeding mothers and children, especially children from 6 to 23 months of age.



Newborn babies of mothers who are suspected, at risk or confirmed to have Covid-19 should be fed following the MOH feeding guidelines and precaution measures for infection prevention and control.



Introduce, connect or provide counseling, psychotherapy services and knowledge, skills on safety of mothers and children: **National Helpline for Child Protection 111**, Hotline of Ministry of Health: 19009095 and 19003228, or other consultation services in the area.