Safe and Fair:
Realizing women migrant workers' rights and opportunities in the ASEAN region

Violence against Women Service Directory for Women Migrant Workers in the ASEAN region

Singapore

bit.ly/services4wmw

English, ភាសាខ្មែរ, Bahasa Indonesia, Tagalog, Tiếng Việt
About the Service Directory

- Effective coordination and referrals are essential to respond to the needs of Women Migrant Workers subject to Violence.
- Safe and Fair has created a regional service directory for this purpose (a comprehensive service directory is also being developed and will be available shortly).
- The service directory enables referrals of women, including women migrant workers survivor of violence, by sharing information on available violence against women (VAW) specialized service providers across the region.
- The list includes the leading organizations providing support to survivors of violence against women migrant workers in Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, the Philippines, Thailand and Vietnam.
- Services featured in the directory include the health, police/justice, social, labour sectors and hotlines and shelters, and they are a core set of critical essential services responding to the needs of women migrant workers subject to violence in ASEAN.
## Health
- **National Care Hotline**
  1800-202-6868 (8am-12am daily, from 1 Sep 2020)
- **Fei Yue’s Online Counselling Service**
  https://www.ec2.sg

## Police/Justice
- **Police emergency**
  999
- **Police Hotline (For crime-related information)**
  1800 255 0000

## Social Sector
- **HOME (Humanitarian Organization for Migration Economics)**
  - Web: www.home.org.sg
  - Helpline for domestic workers: 1800 797 7977 (Toll-free)
  - Whatsapp / Viber / SMS: +65 9787 3122
  - General inquiries: +65 9625 4193
- **PAVE Integrated Services for Individual and Family Protection**
  Tel: 6555-0390
  Web: www.pave.org.sg/index.php
- **Project StART**
  Tel: 6476-1482
  Web: www.carecorner.org.sg/family-violence

## Labour
- **Foreign Domestic Worker Association for Social Support and Training (FAST)**
  24 hotline: 1 800 339 4357
  Tel: 1800-339-4357
  Web: www.fast.org.sg
  Email: enquiry@fast.org.sg

## Hotline & Shelter
- **Singapore Council of Women’s Organisations (SCWO) – Star Shelter**
  Call: +(65) 6571-0192
  +(65) 6571 0193
  +(65) 6571 0191
- **AWARE**
  Helpline: 1800 777 5555
  Web: www.aware.org.sg
- **TRANS SAFE Centre**
  Tel: 6449 9088
HOME (สวัสดีเสมอจิตใจ ด้วยกันค่ะ)
- เว็บไซต์: https://www.home.org.sg/
- โทร: 1800 797 7977 (โทรและปฏิบัติการ) +65 9787 3122 (เฟซบุ๊ก ไลน์ (Whatsapp) / แฟนเพจ (Viber) / _GPU
- สอบถามข้อมูลที่บริษัทตรงกันได้ +65 9625 4193

PAVE สถานที่ช่วยเหลือสุขภาพจิต ครอบครัว
- ที่อยู่: 6555-0390
- โทร: StART
- เว็บไซต์: http://www.carecorner.org.sg/family-violence
- ที่อยู่: 6476-1482

TRANS SAFE Centre (6449-9088)

Samaritans of Singapore (1800-221-4444)

Silver Ribbon Singapore (6385-3714)
Kontak untuk **BANTUAN** di Singapura

**Kesehatan**
- National Care Hotline
  - 1800-202-6868 (8am-12am daily)
- Kesehatan Mental
  - Fei Yue’s Online Counselling Service: https://www.ec2.sg
- Lembaga Kesehatan Mental Helpline
  - 6389-2222
- Samaritans of Singapore (SOS)
  - 1800-221-4444
- Silver Ribbon Singapore
  - 6385-3714
  - www.silverribbonsingapore.com

**Kepolisian/Pengadilan**
- Kontak Darurat Kepolisian
  - 999
- Hotline Kepolisian (untuk informasi terkait tindak kejahatan)
  - 1800 255 0000

**Sosial**
- HOME (Organisasi Kemanusiaan untuk Perekonomian Migrasi)
  - Web: www.home.org.sg
  - Helpline untuk Pekerja Rumah Tangga: 1800 797 7977 (Toll-free), +65 9787 3122 (Whatsapp/Viber/SMS)
  - Untuk pertanyaan umum: +65 9625 4193
- PAVE layanan terpadu untuk pelindungan individu dan keluarga
  - Tel: 6555-0390
  - Web: www.pave.org.sg/index.php
- Project StART
  - Web: www.carecorner.org.sg/family-violence
  - Tel: 6476-1482
- TRANS SAFE Centre
  - 6449-9088

**Ketenagakerjaan**
- Asosiasi Pekerja Rumah Tangga Asing untuk Bantuan Sosial dan Pelatihan (FAST)
  - 24 hotline: 1 800 339 4357
  - Tel: 1800-339-4357
  - Web: www.fast.org.sg
  - Email: enquiry@fast.org.sg

**Hotline dan Rumah Aman**
- Dewan Organisasi Perempuan Singapura (SCWO) – Rumah Aman Star
  - Tel: +(65) 6571-0192, +(65) 6571 0193, +(65) 6571 0191
- AWARE
  - Helpline: 1800 777 5555
  - Web: www.aware.org.sg
- TRANS SAFE Centre
  - Tel: 6449 9088

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[Image: Phone icon with flag of Singapore]
### Hotlines

**Samaritans**
- **(Star) hotline**: +65 6571 9088
- **Social Worker Hotline**: 6389 9088
- **(Fei Yue)**
  - **(Hotline)**: 6389 9088
  - **(Website)**: www.feiyue.org.sg
- **(SAGE) Family Violence Helplines**
  - **(Hotline)**: 6571 9088
  - **(Website)**: www.sage.org.sg

**Care Corner**
- **(Hotline)**: 65 255 0000
- **(Website)**: www.carecorner.org.sg/family-violence

**Pave**
- **(Hotline)**: 65 339 1800
- **(Website)**: www.pave.org.sg

**Enquiry**
- **(Email)**: enquiry@pave.org.sg

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**Fei Yue**
- **(Hotline)**: 6389 9088
- **(Website)**: www.feiyue.org.sg

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**AWARe**
- **(Hotline)**: 65 255 0000
- **(Website)**: www.aware.org.sg

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**Fast**
- **(Hotline)**: 65 255 0000
- **(Website)**: www.fast.org.sg
- **(Email)**: enquiry@fast.org.sg

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**EC2**
- **(Website)**: https://www.ec2.sg

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**Spotlight Initiative**
### Kalusugan

**National Care Hotline**  
1800-202-6868  
(8am-12am daily, from 1 Sep 2020)

**Fei Yue’s Online Counselling Service**  
https://www.ec2.sg

**Institute of Mental Health’s Mental Health Helpline**  
6389-2222

**Samaritans of Singapore**  
1800-221-4444

**Silver Ribbon Singapore**  
6385-3714

### Kapulisan/Katarungan

**Police emergency**  
999

**Police Hotline (For crime-related information)**  
1800 255 0000

### Sektor Panlipunan

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- Helpline for domestic workers: 1800 797 7977 (Toll-free)
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Web: www.pave.org.sg/index.php

**Project StART**  
Tel: 6476-1482  
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### Hotline & Shelter

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**TRANS SAFE Centre**  
Tel: 6449-9088
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<th><strong>Đường dây nóng &amp; tâm lý</strong></th>
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<tr>
<td>Samaritans of Singapore  1800-221-4444</td>
<td>Lao động/Việc làm</td>
<td>TRANS SAFE Centre  DT: 6449-9088</td>
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<td>Silver Ribbon Singapore  6385-3714</td>
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*Ai có thể GIÚP ĐỠ bạn tại Sing-ga-po*  

**Spotlight Initiative**  

[Logo]
The Safe and Fair: Realizing women migrant workers’ rights and opportunities in the ASEAN Region Programme, is part of the Spotlight Initiative to eliminate violence against women and girls by 2030, a global, multi-year initiative between the European Union (EU) and United Nations (UN). Safe and Fair focuses on ASEAN countries and is implemented through a partnership between the ILO and UN Women, in collaboration with UNODC, and is delivered at both local and national levels through governments, trade unions, employer organizations, civil society organizations and women’s organizations, and at the regional level through ASEAN institutions.

The Spotlight Initiative is the world’s largest targeted effort to end all forms of violence against women and girls. Launched with a seed funding commitment of €500 million from the European Union, the Spotlight Initiative represents an unprecedented global effort to invest in gender equality as a precondition and driver for the achievement of the Sustainable Development Goals. As a demonstration fund for action on the Sustainable Development Goals, the Spotlight Initiative is demonstrating that a significant, concerted and comprehensive investment in gender equality and ending violence can make a transformative difference in the lives of women and girls.

For matters related to the Safe and Fair Programme please contact:
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